

Schoolies Accommodation Terms and Conditions

Gosamara Apartments welcomes our school-leaving guests as they celebrate the end of one phase of their life and the beginning of the next. As they step into adulthood, we expect they treat our facilities with the same respect that all guests extend. At the same time, we understand that these are younger guests, and for this reason we provide special 24-hour security during the Schoolies weeks (further explained below), to help ensure their safe and peaceful stay.

Accommodation

- All apartments contain 3 bedrooms.
 - Each apartment has 2 King/Queen beds and 2 single beds, sleeping a maximum of 6 people. A sofa bed can be offered for a 7th person.
 - All apartments are fully self-contained with up to 3 bathrooms over 3 floors, air-conditioning on each level and ceiling fans in all bedrooms.
 - All accommodation is self-catering.
 - We provide all bed and bath linen.
 - A starter pack is provided on arrival, containing:
 - Tea, coffee and sugar
 - Sanctum organic soap, shampoo and conditioner
 - 3 toilet rolls
 - Dishwashing liquid, 2 dishwasher tablets, dishcloths and tea towels.
- Supplies needed beyond this are the responsibility of the guests.

Booking & Payment Procedure

At time of booking:

- Payment of a non-refundable deposit of 50% of the accommodation cost will confirm your booking.
- We will only accept bookings made by a single parent organiser on behalf of the entire group.
- We will only accept one payment per apartment. Individual or multiple payments will not be accepted.

Final payment:

- All bookings must be paid in full by 1 September.
- The signed Schoolies Guest Agreement Form must accompany the final payment.

Accepted forms of payment

Payment can be made by MasterCard, Visa or EFT.

Bonds

- Each person staying must pay a \$150 cash bond, payable on arrival to our complex. We also require 2 valid credit cards per apartment – these numbers will only be held and in the event that they are required we would contact the credit card holder first.
- The bond is required to cover the costs of any damage made to the apartment or any of the resort's facilities. Any fines incurred will be deducted from the bond and, if required, extra cleaning costs will also be taken out of the bond money. The bond will be returned to each person following an inspection of the room on the final morning prior to checkout.

Cancellations

- In the event of guest cancellation, no refund is available.
- In the event of any unforeseen circumstance occurring, where the apartment/s booked become unavailable, we reserve the right to cancel the booking with full refund and no further obligation on our part.

Security and Wristbands

Gosamara has 24-hour security during the Schoolies weeks.

- A security person will be on duty every night.
- The management will be providing security throughout the day
- All guest will receive a Gosamara wristband at check-in which must be worn at all times.
- The band will be replaced if lost but will occur \$10.00 fee.

Rules

Gosamara Schoolies Rules (listed separately) are to ensure all guests have a safe, peaceful and enjoyable stay. Please read and agree to them before booking.

It is imperative that all parents and Schoolies guests understand our Schoolies Terms and Conditions and Schoolies Rules prior to making a reservation. By proceeding with a booking and paying the deposit, you are acknowledging your acceptance of them and any amendments made to them prior to your arrival.